

WARRANTY

Creative Environments Inc. is proud to extend this limited warranty solely to the original purchaser of all Creative Environments installation of hardscape, irrigation and plants.

120
DAYS

Plants including turf, shrubs, trees, vines and cacti have a 120 Day limited warranty from the date your project was completed. First replacement to occur 60 days after installation.

1
YEAR

Irrigation including emitters, main lines, timer clock and valves have a One Year limited warranty from the date your project was completed.

2
YEARS

Hardscapes including masonry, flagstone, concrete, and pavers have a Two Year limited warranty from the date your project was completed.

If you have read through your customer care package, and are still experiencing landscaping problems, please call our warranty department at 480.777.9305. One of our warranty representatives will be happy to assist you.

QUOTES FROM KEY MANAGEMENT

“It is vital to us at Creative Environments that all of you know who we really are and what this company is trying to do. My hope is that you see what a great group of people we have working here. Our employees are all truly committed to be the best they can be. From our unique designs, to our professional way of installing our projects, all the way down to warranty of our projects. Creative Environments believes that customer service starts when we receive the first call from the client and does not ever end. We want to always be the buyers solution on the outdoor process. Sometimes it is just to be a resource to help them find what they need for their yard after all our work and warranties are over. Our goal is to be the finest design and install Construction Company that is in business today. For that to happen, we have to continually look for new and better ways to do a better job for our client. We are truly appreciative of our relationship with each and every one of you. Enjoy and God Bless you all.”

– Chuck Hammond, Principal

“Here at Creative Environments, we continue to grow and focus on being the best that we can be. We take pride in our passionate employees and their ability to help in building the clients dream. As a leader in the industry, we will continually strive to exceed our goals of completely satisfying the homeowner as well as the homebuilder. Thank you for putting your trust in Creative Environments and the individuals that help make us a TEAM!”

- Dan Waters, Principal

LIMITATIONS

This limited warranty takes the place of all other warranties, expressed or implied, in fact or at law, including implied warranties of merchantability and fitness for a particular purpose. Creative Environments, Inc. or its designated representative must perform all warranty service. No agent, dealer, distributor, Service Company or other party is authorized to change, modify or extend the terms of this limited warranty in any manner whatsoever. Please be aware that many of the materials used during construction of your project are natural materials that may die, flake, chip, crack, settle, leak, etc. That is the purpose of Creative Environments warranty to replace or repair, within the reasonable time frame of, our completion materials that may be defective or that may have been sub-standard. It is also the responsibility of the homeowner to

provide consistent and proper maintenance to ensure the health and longevity of your new landscape. Improper maintenance may void this warranty. To ensure successful maintenance, consider hiring a professional maintenance company or contact Creative Environments Maintenance Service 480.731.5296 to help you maintain your beautiful landscape.

DISCLAIMERS

Creative Environments, Inc. and its representatives shall not be liable for any injury, loss, cost or other damage whether incidental or consequential, arising out of any defect covered by this limited warranty, including without limitation, loss of use and cost for removal of defective product, even if Creative Environments, Inc. has been advised of the possibility of such damage. The liability of Creative Environments, Inc. under this limited warranty, if any, shall not exceed the original amount paid for the defective product. Coverage under this limited warranty shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time periods. These disclaimers shall be equally applicable to any service provided by Creative Environments, Inc. or its designated representatives.

Principal

Homeowner

